



ATTENTION NEW BERLIN HOMEOWNERS

City-wide garbage and recycling pick-up, through *Advanced Disposal Services*, will begin on April 1st, 2015

NEW INFORMATION, PLEASE READ

I currently contract for garbage pick-up. Will this save me money?

Absolutely! – The average cost to privately subscribe for recycling and refuse collection is \$360/year/household. This city-wide contract will save you over 50% annually. **The fee will be \$144 for a full year. However, in 2015 the fee will be only \$108.00 since we are starting service on April 1st 2015.**

Is the fee included on my property tax bill?

Yes, as a separate line item fee: “Garbage/Recycling Fee”

Residents will be issued a 64 gallon garbage cart and a 96 gallon recycling cart. Can I opt for a different size?

Residents will be required to utilize these carts for the first 60 days. After that time, residents will have a 60-day window of opportunity to adjust **the size of the garbage cart only**. After that time, there will be \$30 charge for any requested cart size changes.

I currently have drive-up service. Can I keep it?

Yes – but you will need to make that arrangement yourself with the hauler. **There will be an extra charge of \$167.04 per year for that service which will be payable directly to the hauler.** The City’s contract will limit the cost of that premium service, and the associated annual increases, to a reasonable amount.

Will this now include pick-up of yard waste and/or leaves?

Yard waste collection is *not* automatically included. **However, residents may contract for yard waste pick-up directly with the hauler at the city-negotiated price of \$91.75/household/year. This will include weekly collection of yard waste between April 1st and November 30th.** The City’s contract will limit the cost of that service, and the associated annual increases, to a reasonable amount.

Will the hauler take large bulky items (i.e. furniture) that don't fit in the cart?

Yes – However, if the item is heavy (over 50 lbs) or large enough (longer than 60 inches) to require 2 people to pick it up, there will be an additional charge. Residents should call the hauler in advance for more details.

I don't currently contract for garbage collection. Can I continue to opt out?

No. In order to receive the lowest rates, the City had to agree to an exclusive contract that includes the participation of all residents living in single-family dwellings or multi-family dwellings with less than four units.

I don't generate very much garbage, so I currently utilize the "bag & tag" option. Can I continue to do so?

No - The "bag & tag" option is being discontinued by the hauler whether the City contracts for city-wide pick-up *or not*. You will, however, be reimbursed for any "bag & tag" vouchers which you have already purchased and are unused as of April 1st, 2015. **Procedures for reimbursement will be forthcoming.**

Once city-wide collection begins in April, who should I contact with problems or questions regarding pick-up or service?

Please contact Advanced Disposal Services directly at **262-367-6040**



Will the City Recycling Center remain open?

Absolutely! – The City will continue to accept yard debris, oil, glass and other recyclable items.

ATTENTION WASTE MANAGEMENT CUSTOMERS:

Residents that have service with Waste Management should NOT pay for services beyond March 31st, 2015. This may require proration of payments. If necessary, please contact Waste Management. Remember, city-wide collection will begin April 1st.

ATTENTION "AUTOPAY" CUSTOMERS:

Any automatic payment arrangements, which you may currently have set-up to facilitate payment of bills, should be cancelled at this time.

